## UNITED STATES

SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 8-K

CURRENT REPORT
PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported) November 14, 2013
NORDSTROM, INC.
(Exact name of registrant as specified in its charter)

Washington
(State or other jurisdiction
of incorporation)

001-15059
(Commission
File Number)

## 91-0515058

(IRS Employer
Identification No.)

1617 Sixth Avenue, Seattle, Washington
(Address of principal executive offices)

98101
(Zip Code)

Registrant's telephone number, including area code (206) 628-2111

Inapplicable
(Former name or former address, if changed since last report.)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:
$\qquad$ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
$\qquad$ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
$\qquad$ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
$\qquad$ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

## ITEM 2.02 Results of Operations and Financial Condition

On November 14, 2013, Nordstrom, Inc. issued an earnings release announcing its results of operations for the quarter and nine months ended November 2 , 2013, its financial position as of November 2, 2013, and its cash flows for the nine months ended November 2, 2013. A copy of this earnings release is attached as Exhibit 99.1.

## ITEM 7.01 Regulation FD Disclosure

On November 14, 2013, Nordstrom, Inc. issued an earnings release announcing its results of operations for the quarter and nine months ended November 2 , 2013, its financial position as of November 2, 2013, and its cash flows for the nine months ended November 2, 2013. A copy of this earnings release is attached as Exhibit 99.1.

The information furnished in this Item 7.01 shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that section, nor shall such information be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, regardless of any general incorporation language in such filing, except as shall be expressly set forth by a specific reference in such filing.

## ITEM 9.01 Financial Statements and Exhibits

99.1 Nordstrom earnings release dated November 14, 2013 relating to the Company's results of operations for the quarter and nine months ended November 2, 2013, its financial position as of November 2, 2013, and its cash flows for the nine months ended November 2, 2013.

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

NORDSTROM, INC.
(Registrant)
/s/ Robert B. Sari
Robert B. Sari
Executive Vice President,
General Counsel and Corporate Secretary

## EXHIBIT INDEX

## EXHIBIT

NUMBER DESCRIPTION
99.1 Nordstrom earnings release dated November 14, 2013 relating to the Company's results of operations for the quarter and nine months ended November 2, 2013, its financial position as of November 2, 2013, and its cash flows for the nine months ended November 2, 2013.

# NORDSTROM 

## FOR RELEASE:

November 14, 2013 at 1:05 PM PST

INVESTOR CONTACT: Rob Campbell Nordstrom, Inc.
(206) 233-6550

Colin Johnson
Nordstrom, Inc.
(206) 303-3036

## Nordstrom Reports Third Quarter 2013 Earnings Results in Line with Full-Year Outlook

SEATTLE, Wash. (November 14, 2013) - Nordstrom, Inc. (NYSE: JWN) today reported earnings per diluted share of \$0.69 for the third quarter ended November 2, 2013, compared with $\$ 0.71$ for the same quarter last year. Net earnings were $\$ 137$ million compared with $\$ 146$ million for the same quarter last year.

The Anniversary Sale, which historically is the Company's largest sale event of the year, occurred in the second quarter this year, while in fiscal 2012 it occurred during both the second and third quarters. The estimated impact of this event shift increased earnings per diluted share in the second quarter and reduced earnings per diluted share in the third quarter by approximately $\$ 0.06$.

Year-to-date earnings per diluted share of $\$ 2.35$ increased 8.3 percent compared with $\$ 2.17$ for the same period last year. Year-to-date net earnings were $\$ 466$ million compared with $\$ 451$ million for the same period last year.

Third quarter total Company same-store sales increased 0.1 percent and total Company net sales of $\$ 2.8$ billion increased 2.9 percent compared with the same period in fiscal 2012. Combined second and third quarter same-store sales, which eliminates the impact of the Anniversary Sale event shift, increased 2.4 percent compared with the same period in 2012. Year-to-date total Company same-store sales increased 2.5 percent and total Company net sales of $\$ 8.6$ billion increased 4.7 percent compared with the same period last year.

The Company's third quarter performance was consistent with its full-year outlook, with strong Direct sales growth and improving trends in the Rack mitigating softer sales trends in full-line stores. The Company maintained its disciplined execution around inventory and expenses while continuing to add new technology and capabilities to enable a better customer experience. Based on the Company's year-to-date performance, the Company updated its fullyear earnings per diluted share outlook to $\$ 3.65$ to $\$ 3.70$ compared to its prior outlook of $\$ 3.60$ to $\$ 3.70$. This reflected same-store sales expectations of approximately 2.5 percent compared to prior outlook of 2 to 3 percent.

## THIRD QUARTER SUMMARY

- Nordstrom same-store sales, which consist of the full-line and Direct businesses, decreased 0.7 percent compared with last year's same-store sales increase of 11.2 percent. Top-performing merchandise categories included Cosmetics, Women's Apparel, and Women’s Shoes. Momentum continued in Women's Apparel, outperforming the Nordstrom average on a year-to-date basis.
- Full-line same-store sales decreased 4.2 percent compared with last year's same-store sales increase of 8.1 percent. The Southwest and Southern California regions were the top-performing geographic areas.
- Direct net sales increased 23 percent in the third quarter, on top of last year's increase of 38 percent, driven by expanded merchandise selection and ongoing technology investments to enhance the online experience.
- Nordstrom Rack net sales increased $\$ 95$ million, or 16 percent, compared with the same period in fiscal 2012, reflecting 20 store openings since the third quarter of fiscal 2012. Nordstrom Rack same-store sales increased 3.7 percent on top of last year's same-store sales increase of 8.1 percent.
- HauteLook net sales increased by 22 percent in the third quarter.
- Gross profit, as a percentage of net sales, decreased 41 basis points compared with the same period in fiscal 2012 primarily due to higher occupancy costs related to accelerated Rack store expansion.
- Selling, general and administrative expenses, as a percentage of net sales, increased 65 basis points compared with the same period in fiscal 2012, primarily due to expense deleverage from the Anniversary Sale event shift. The increase was also due to planned growth-related investments including technology, fulfillment, the Rack, and Canada expansion.
- Earnings before interest and taxes of $\$ 253$ million, or 9.1 percent of net sales, decreased 8.6 percent compared to $\$ 277$ million, or 10.2 percent of net sales, for the same quarter last year. The estimated impact of the Anniversary Sale event shift reduced earnings before interest and taxes by approximately $\$ 20$ million.
- During the quarter, the Company repurchased 2.7 million shares of its common stock for $\$ 155$ million. A total of $\$ 824$ million remains under existing share repurchase board authorizations. The actual number and timing of future share repurchases, if any, will be subject to market and economic conditions and applicable Securities and Exchange Commission rules.
- Return on invested capital (ROIC) for the 12 months ended November 2, 2013 of 14.0 percent increased from 12.9 percent in the prior 12-month period. A reconciliation of this non-GAAP financial measure to the closest GAAP measure is included below.


## EXPANSION UPDATE

Nordstrom announced plans to open four new Rack stores and relocate one Rack store during the remainder of fiscal 2013. In the third quarter of 2013, Nordstrom opened the following stores:

| Location | Store Name | Square Footage (000's) | Timing |
| :---: | :---: | :---: | :---: |
| Nordstrom Full-line Stores |  |  |  |
| Glendale, California ${ }^{1}$ | Americana at Brand | 136 | September 20 |
| Nordstrom Rack |  |  |  |
| Westlake, Ohio | Promenade in Crocker Park | 37 | September 12 |
| Columbus, Ohio | Easton Market | 39 | September 12 |
| Pleasant Hill, California | Sunvalley Shopping Center | 48 | September 12 |
| Millbury, Massachusetts | The Shoppes at Blackstone Valley | 33 | September 12 |
| Oklahoma City, Oklahoma | Belle Isle Station | 34 | September 12 |
| Atlanta, Georgia | Perimeter Expo | 35 | October 10 |
| Culver City, California ${ }^{2}$ | Westfield Culver City | 37 | October 10 |
| Dallas, Texas | Gallery on the Parkway | 39 | October 10 |
| El Paso, Texas | The Fountains at Farah | 36 | October 10 |
| Eugene, Oregon | Oakway Center | 32 | October 10 |
| Louisville, Kentucky | Shelbyville Road Plaza | 33 | October 10 |

列
${ }^{2}$ Nordstrom relocated its Rack store at the Promenade at Howard Hughes Center in Los Angeles, California to the nearby Westfield Culver City in Culver City, California.

| Number of stores | November 2, 2013 | October 27, 2012 |
| :---: | :---: | :---: |
| Nordstrom | 117 | 117 |
| Nordstrom Rack and other | 140 | 121 |
| Total | 257 | 238 |
| Gross square footage | 25,906,000 | 25,213,000 |

## FISCAL YEAR 2013 OUTLOOK

Our updated expectations for fiscal 2013, which are shown in comparison to the reclassified 53-week fiscal 2012 where applicable, are as follows:

|  | Prior Outlook | Current Outlook |
| :--- | :--- | :--- |
| Total sales | 3 to 4 percent increase | Approximately 3.5 percent increase |
| Same-store sales | 2 to 3 percent increase | Approximately 2.5 percent increase |
| Credit card revenues | $\$ 0$ to $\$ 5$ increase | $\$ 0$ to $\$ 5$ increase |
| Gross profit (\%) | 30 to 40 basis point decrease | 35 to 40 basis point decrease |
| Selling, general and administrative expenses (\%) | 0 to 10 basis point increase | 0 to 10 basis point increase |
| Interest expense, net | $\$ 5$ to $\$ 10$ decrease | $\$ 10$ decrease |
| Effective tax rate | $38.6 \%$ | $38.3 \%$ |
| Earnings per diluted share, excluding the impact of any future <br> share repurchases <br> Diluted shares outstanding | $\$ 3.60$ to $\$ 3.70$ | $\$ 3.65$ to $\$ 3.70$ |

The $53^{\text {rd }}$ week in fiscal 2012 creates a timing shift in the 4-5-4 calendar for fiscal 2013 that is expected to impact comparisons of performance to the prior year. Same-store sales are compared with the first 52 weeks of 2012.

## CONFERENCE CALL INFORMATION

The Company's senior management will host a conference call to discuss third quarter 2013 results and 2013 outlook at $4: 45$ p.m. Eastern Standard Time today. To listen to the live call online and view the speakers' slides and Performance Summary document, visit the Investor Relations section of the Company’s corporate website at http://investor.nordstrom.com. An archived webcast with the speakers' slides and Performance Summary document will be available in the Earnings section for one year. Interested parties may also dial 415-228-4850 (passcode: NORD). A telephone replay will be available beginning approximately one hour after the conclusion of the call by dialing 203-369-0681 until the close of business on November 21, 2013.

## ABOUT NORDSTROM

Nordstrom, Inc. is one of the leading fashion specialty retailers based in the U.S. Founded in 1901 as a shoe store in Seattle, today Nordstrom operates 261 stores in 35 states, including 117 full-line stores, 141 Nordstrom Racks, two Jeffrey boutiques and one clearance store. Nordstrom also serves customers through Nordstrom.com and through its catalogs. Additionally, the Company operates in the online private sale marketplace through its subsidiary HauteLook. Nordstrom, Inc.'s common stock is publicly traded on the NYSE under the symbol JWN.

Certain statements in this news release contain or may suggest "forward-looking" information (as defined in the Private Securities Litigation Reform Act of 1995) that involve risks and uncertainties, including, but not limited to, anticipated financial outlook for the fiscal year ending February 1, 2014, anticipated annual same-store sales rate, anticipated Return on Invested Capital and trends in our operations. Such statements are based upon the current beliefs and expectations of the company's management and are subject to significant risks and uncertainties. Actual future results may differ materially from historical results or current expectations depending upon factors including, but not limited to: successful execution of our growth strategy, including expansion into new markets, acquisitions, investments in our stores and online, our ability to realize the anticipated benefits from such growth initiatives, and the timely completion of construction associated with newly planned stores, relocations and remodels, all of which may be impacted by the financial health of third parties; our ability to manage the transformation of our business/financial model as we increase our investments in growth opportunities, including our online business and our ability to manage related organizational changes; our ability to maintain relationships with our employees and to effectively attract, develop and retain our future leaders; effective inventory management, disruptions in our supply chain and our ability to control costs; the impact of any systems failures, cybersecurity and/or security breaches, including any security breach that results in the theft, transfer or unauthorized disclosure of customer, employee or company information or our compliance with information security and privacy laws and regulations in the event of such an incident; successful execution of our information technology strategy; efficient and proper allocation of our capital resources; our ability to safeguard our reputation and maintain our vendor relationships; the impact of economic and market conditions and the resultant impact on consumer spending patterns; our ability to respond to the business environment, fashion trends and consumer preferences, including changing expectations of service and experience in stores and online; the effectiveness of planned advertising, marketing and promotional campaigns in the highly competitive retail industry; weather conditions, natural disasters, health hazards, national security or other market disruptions, or the prospects of these
events and the impact on consumer spending patterns; our compliance with applicable banking-related laws and regulations impacting our ability to extend credit to our customers, employment laws and regulations, certain international laws and regulations, other laws and regulations applicable to us, including the outcome of claims and litigation and resolution of tax matters, and ethical standards; impact of the current regulatory environment and financial system and health care reforms; compliance with debt covenants, availability and cost of credit, changes in interest rates, and trends in debt repayment patterns, personal bankruptcies, and bad debt write-offs; and the timing and amounts of share repurchases by the company, if any, or any share issuances by the company, including issuances associated with option exercises or other matters. Our SEC reports, including our Form 10-K for the fiscal year ended February 2, 2013, and our Form 10-Q for the fiscal quarters ended May 4, 2013 and August 3, 2013, contain other information on these and other factors that could affect our financial results and cause actual results to differ materially from any forward-looking information we may provide. The company undertakes no obligation to update or revise any forward-looking statements to reflect subsequent events, new information or future circumstances.

## NORDSTROM, INC.

## CONSOLIDATED STATEMENTS OF EARNINGS

(unaudited; amounts in millions, except per share amounts)

|  | Quarter Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | November 2, 2013 |  | October 27, 2012 |  | November 2, 2013 |  | October 27, 2012 |  |
| Net sales | \$ | 2,791 | \$ | 2,713 | \$ | 8,552 | \$ | 8,166 |
| Credit card revenues |  | 93 |  | 92 |  | 277 |  | 270 |
| Total revenues |  | 2,884 |  | 2,805 |  | 8,829 |  | 8,436 |
| Cost of sales and related buying and occupancy costs |  | $(1,791)$ |  | $(1,730)$ |  | $(5,468)$ |  | $(5,193)$ |
| Selling, general and administrative expenses |  | (840) |  | (798) |  | $(2,498)$ |  | $(2,396)$ |
| Earnings before interest and income taxes |  | 253 |  | 277 |  | 863 |  | 847 |
| Interest expense, net |  | (35) |  | (38) |  | (111) |  | (118) |
| Earnings before income taxes |  | 218 |  | 239 |  | 752 |  | 729 |
| Income tax expense |  | (81) |  | (93) |  | (286) |  | (278) |
| Net earnings | \$ | 137 | \$ | 146 | \$ | 466 | \$ | 451 |
|  |  |  |  |  |  |  |  |  |
| Earnings per share: |  |  |  |  |  |  |  |  |
| Basic | \$ | 0.70 | \$ | 0.73 | \$ | 2.39 | \$ | 2.21 |
| Diluted | \$ | 0.69 | \$ | 0.71 | \$ | 2.35 | \$ | 2.17 |
|  |  |  |  |  |  |  |  |  |
| Weighted-average shares outstanding: |  |  |  |  |  |  |  |  |
| Basic |  | 194.3 |  | 200.9 |  | 195.1 |  | 204.5 |
| Diluted |  | 197.3 |  | 204.7 |  | 198.3 |  | 208.2 |

# NORDSTROM, INC. <br> CONSOLIDATED BALANCE SHEETS 

(unaudited; amounts in millions)

|  | November 2, 2013 |  | February 2, 2013 |  | October 27, 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |  |  |
| Current assets: |  |  |  |  |  |  |
| Cash and cash equivalents | \$ | 947 | \$ | 1,285 | \$ | 1,158 |
| Accounts receivable, net |  | 2,146 |  | 2,129 |  | 2,088 |
| Merchandise inventories |  | 1,795 |  | 1,360 |  | 1,650 |
| Current deferred tax assets, net |  | 243 |  | 227 |  | 222 |
| Prepaid expenses and other |  | 122 |  | 80 |  | 115 |
| Total current assets |  | 5,253 |  | 5,081 |  | 5,233 |
|  |  |  |  |  |  |  |
| Land, buildings and equipment (net of accumulated depreciation of \$4,347, \$4,064 and $\$ 4,013$ ) |  | 2,880 |  | 2,579 |  | 2,551 |
| Goodwill |  | 175 |  | 175 |  | 175 |
| Other assets |  | 277 |  | 254 |  | 306 |
| Total assets | \$ | 8,585 | \$ | 8,089 | \$ | 8,265 |

## Liabilities and Shareholders' Equity

Current liabilities:

| Accounts payable | \$ | 1,448 | \$ | 1,011 | \$ | 1,347 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Accrued salaries, wages and related benefits |  | 358 |  | 404 |  | 320 |
| Other current liabilities |  | 821 |  | 804 |  | 751 |
| Current portion of long-term debt |  | 407 |  | 7 |  | 6 |
| Total current liabilities |  | 3,034 |  | 2,226 |  | 2,424 |
|  |  |  |  |  |  |  |
| Long-term debt, net |  | 2,711 |  | 3,124 |  | 3,129 |
| Deferred property incentives, net |  | 491 |  | 485 |  | 488 |
| Other liabilities |  | 361 |  | 341 |  | 340 |

Commitments and contingencies

| Shareholders' equity: |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Common stock, no par value: 1,000 shares authorized; 193.2, 197.0 and 200.7 shares issued and outstanding |  | 1,794 |  | 1,645 |  | 1,622 |
| Retained earnings |  | 236 |  | 315 |  | 303 |
| Accumulated other comprehensive loss |  | (42) |  | (47) |  | (41) |
| Total shareholders' equity |  | 1,988 |  | 1,913 |  | 1,884 |
| Total liabilities and shareholders' equity | \$ | 8,585 | \$ | 8,089 | \$ | 8,265 |

## NORDSTROM, INC.

## CONSOLIDATED STATEMENTS OF CASH FLOWS

(unaudited; amounts in millions)

|  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | November 2, 2013 |  | October 27, 2012 |  |
| Operating Activities |  |  |  |  |
| Net earnings | \$ | 466 | \$ | 451 |
| Adjustments to reconcile net earnings to net cash provided by operating activities: |  |  |  |  |
| Depreciation and amortization expenses |  | 332 |  | 314 |
| Amortization of deferred property incentives and other, net |  | (40) |  | (47) |
| Deferred income taxes, net |  | (45) |  | (31) |
| Stock-based compensation expense |  | 47 |  | 42 |
| Tax benefit from stock-based compensation |  | 17 |  | 19 |
| Excess tax benefit from stock-based compensation |  | (19) |  | (20) |
| Provision for bad debt expense |  | 44 |  | 38 |
| Change in operating assets and liabilities: |  |  |  |  |
| Accounts receivable |  | (59) |  | (84) |
| Merchandise inventories |  | (385) |  | (449) |
| Prepaid expenses and other assets |  | (42) |  | (28) |
| Accounts payable |  | 354 |  | 339 |
| Accrued salaries, wages and related benefits |  | (47) |  | (71) |
| Other current liabilities |  | 7 |  | (18) |
| Deferred property incentives |  | 64 |  | 43 |
| Other liabilities |  | 24 |  | 9 |
| Net cash provided by operating activities |  | 718 |  | 507 |
|  |  |  |  |  |
| Investing Activities |  |  |  |  |
| Capital expenditures |  | (621) |  | (369) |
| Change in restricted cash |  | - |  | 200 |
| Change in credit card receivables originated at third parties |  | (1) |  | (10) |
| Other, net |  | (9) |  | (7) |
| Net cash used in investing activities |  | (631) |  | (186) |
|  |  |  |  |  |
| Financing Activities |  |  |  |  |
| Principal payments on long-term borrowings |  | (5) |  | (505) |
| Increase in cash book overdrafts |  | 29 |  | 36 |
| Cash dividends paid |  | (176) |  | (166) |
| Payments for repurchase of common stock |  | (374) |  | (506) |
| Proceeds from issuances under stock compensation plans |  | 85 |  | 83 |
| Excess tax benefit from stock-based compensation |  | 19 |  | 20 |
| Other, net |  | (3) |  | (2) |
| Net cash used in financing activities |  | (425) |  | $(1,040)$ |
|  |  |  |  |  |
| Net decrease in cash and cash equivalents |  | (338) |  | (719) |
| Cash and cash equivalents at beginning of period |  | 1,285 |  | 1,877 |
| Cash and cash equivalents at end of period | \$ | 947 | \$ | 1,158 |

## NORDSTROM, INC.

## STATEMENTS OF EARNINGS BY BUSINESS

(unaudited; dollar and share amounts in millions)

## Retail Business

Our Retail business includes our Nordstrom branded full-line stores and website, our Nordstrom Rack stores, and our other retail channels including HauteLook, and our Jeffrey stores. It also includes unallocated corporate center expenses. The following table summarizes the results of our Retail business for the quarter and nine months ended November 2, 2013 compared with the quarter and nine months ended October 27, 2012:

|  | Quarter Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | November 2, 2013 |  |  | October 27, 2012 |  |  |
|  | Amount |  | \% of net sales ${ }^{1}$ | Amount |  | \% of net sales ${ }^{1}$ |
| Net sales | \$ | 2,791 | 100.0\% | \$ | 2,713 | 100.0\% |
| Cost of sales and related buying and occupancy costs |  | $(1,790)$ | (64.1\%) |  | $(1,729)$ | (63.7\%) |
| Gross profit |  | 1,001 | 35.9\% |  | 984 | 36.3\% |
| Selling, general and administrative expenses |  | (793) | (28.4\%) |  | (758) | (27.9\%) |
| Earnings before interest and income taxes |  | 208 | 7.5\% |  | 226 | 8.3\% |
| Interest expense, net |  | (29) | (1.0\%) |  | (32) | (1.2\%) |
| Earnings before income taxes | \$ | 179 | 6.4\% | \$ | 194 | 7.1\% |


|  | Nine Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | November 2, 2013 |  |  | October 27, 2012 |  |  |
|  | Amount |  | \% of net sales ${ }^{1}$ | Amount |  | \% of net sales ${ }^{1}$ |
| Net sales | \$ | 8,552 | 100.0\% | \$ | 8,166 | 100.0\% |
| Cost of sales and related buying and occupancy costs |  | $(5,464)$ | (63.9\%) |  | $(5,190)$ | (63.6\%) |
| Gross profit |  | 3,088 | 36.1\% |  | 2,976 | 36.4\% |
| Selling, general and administrative expenses |  | $(2,354)$ | (27.5\%) |  | $(2,255)$ | (27.6\%) |
| Earnings before interest and income taxes |  | 734 | 8.6\% |  | 721 | 8.8\% |
| Interest expense, net |  | (93) | (1.1\%) |  | (99) | (1.2\%) |
| Earnings before income taxes | \$ | 641 | 7.5\% | \$ | 622 | 7.6\% |

${ }^{1}$ Subtotals and totals may not foot due to rounding.

## NORDSTROM, INC.

## STATEMENTS OF EARNINGS BY BUSINESS

(unaudited; dollar and share amounts in millions)

## Credit

Our Credit business earns finance charges, interchange fees, late fees and other revenue through operation of the Nordstrom private label and Nordstrom VISA credit cards. The following tables summarize the results of our Credit business for the quarter and nine months ended November 2, 2013 compared with the quarter and nine months ended October 27, 2012:

|  | Quarter Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | November 2, 2013 |  | October 27, 2012 |  | November 2, 2013 |  | October 27, 2012 |  |
| Credit card revenues | \$ | 93 | \$ | 92 | \$ | 277 | \$ | 270 |
| Occupancy, selling, general and administrative expenses |  | (48) |  | (41) |  | (148) |  | (144) |
| Earnings before interest and income taxes |  | 45 |  | 51 |  | 129 |  | 126 |
| Interest expense |  | (6) |  | (6) |  | (18) |  | (19) |
| Earnings before income taxes | \$ | 39 | \$ | 45 | \$ | 111 | \$ | 107 |


|  | Quarter Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | November 2, 2013 |  | October 27, 2012 |  | November 2, 2013 |  | October 27, 2012 |  |
| Allowance at beginning of period | \$ | 85 | \$ | 105 | \$ | 85 | \$ | 115 |
| Bad debt provision |  | 14 |  | 7 |  | 44 |  | 38 |
| Write-offs |  | (19) |  | (22) |  | (61) |  | (76) |
| Recoveries |  | 5 |  | 5 |  | 17 |  | 18 |
| Allowance at end of period | \$ | 85 | \$ | 95 | \$ | 85 | \$ | 95 |
| Annualized net write-offs as a percentage of average credit card receivables |  | 2.6\% |  | 3.3\% |  | 2.8\% |  | 3.8\% |
| Annualized net write-offs (including finance charges and fees) as a percentage of average credit card receivables |  | 3.1\% |  | 3.9\% |  | 3.4\% |  | 4.5\% |


|  | November 2, 2013 |  |
| :--- | :--- | :--- |
| 30 days or more delinquent as a percentage of <br> ending credit card receivables |  |  |
| Allowance as a percentage of ending credit card <br> receivables | $\mathbf{1 . 8 \%}$ |  |

# NORDSTROM, INC. <br> RETURN ON INVESTED CAPITAL (NON-GAAP FINANCIAL MEASURE) <br> (unaudited; dollar and share amounts in millions) 

We believe ROIC is a useful financial measure for investors in evaluating the efficiency and effectiveness of our use of capital and believe ROIC is an important component of shareholders' return over the long term. In addition, we incorporate ROIC in our executive incentive measures. For the 12 fiscal months ended November 2, 2013, ROIC increased to $14.0 \%$ compared with $12.9 \%$ for the 12 fiscal months ended October 27, 2012.

ROIC is not a measure of financial performance under generally accepted accounting principles ("GAAP") and should be considered in addition to, and not as a substitute for, return on assets, net earnings, total assets or other financial measures prepared in accordance with GAAP. Our method of determining nonGAAP financial measures may differ from other companies and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to ROIC is return on assets. The following is a reconciliation of the components of ROIC and return on assets:

 the property. Asset base is calculated as described in footnote 5 below.
${ }^{2}$ Based upon our effective tax rate multiplied by the net operating profit for the 12 fiscal months ended November 2, 2013 and October $27,2012$.
${ }^{3}$ Based upon the trailing 12-month average.
${ }^{4}$ Based upon the trailing 12-month average for accounts payable, accrued salaries, wages and related benefits, and other current liabilities.
 times rent expense is a commonly used method of estimating the asset base we would record for our capitalized operating leases described in footnote 1.

# NORDSTROM, INC. <br> ADJUSTED DEBT TO EBITDAR (NON-GAAP FINANCIAL MEASURE) 

(unaudited; amounts in millions)
Adjusted Debt to EBITDAR is one of our key financial metrics, and we believe that our debt levels are best analyzed using this measure. Our goal is to manage debt levels to maintain our current investment-grade credit rating and operate with an efficient capital structure. In evaluating our debt levels, this measure provides a reflection of our credit worthiness that could impact our credit rating and cost of capital. We also have a debt covenant that requires an adjusted debt to EBITDAR leverage ratio of less than four times. As of November 2, 2013 and October 27, 2012, our Adjusted Debt to EBITDAR was 2.1.

Adjusted Debt to EBITDAR is not a measure of financial performance under GAAP and should be considered in addition to, and not as a substitute for, debt to net earnings, net earnings, debt or other financial measures prepared in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to Adjusted Debt to EBITDAR is debt to net earnings. The following is a reconciliation of the components of Adjusted Debt to EBITDAR and debt to net earnings:

|  | $2013{ }^{1}$ |  | $2012{ }^{1}$ |  |
| :---: | :---: | :---: | :---: | :---: |
| Debt | \$ | 3,118 | \$ | 3,135 |
| Add: estimated capitalized operating lease liability ${ }^{2}$ |  | 981 |  | 776 |
| Less: fair value hedge adjustment included in long-term debt |  | (51) |  | (63) |
| Adjusted Debt | \$ | 4,048 | \$ | 3,848 |
|  |  |  |  |  |
| Net earnings | \$ | 751 | \$ | 687 |
| Add: income tax expense |  | 458 |  | 421 |
| Add: interest expense, net |  | 153 |  | 155 |
| Earnings before interest and income taxes |  | 1,362 |  | 1,263 |
|  |  |  |  |  |
| Add: depreciation and amortization expenses |  | 448 |  | 411 |
| Add: rent expense |  | 122 |  | 97 |
| Add: non-cash acquisition-related charges |  | 9 |  | 22 |
| EBITDAR | \$ | 1,941 | \$ | 1,793 |
|  |  |  |  |  |
| Debt to Net Earnings |  | 4.2 |  | 4.6 |
| Adjusted Debt to EBITDAR |  | 2.1 |  | 2.1 |


 used method of estimating the debt we would record for our leases that are classified as operating if they had met the criteria for a capital lease, or we had purchased the property.

# NORDSTROM, INC. <br> FREE CASH FLOW (NON-GAAP FINANCIAL MEASURE) 

(unaudited; amounts in millions)
Free Cash Flow is one of our key liquidity measures, and in conjunction with GAAP measures, provides investors with a meaningful analysis of our ability to generate cash from our business. For the nine months ended November 2, 2013, Free Cash Flow decreased to \$(51) compared with \$(2) for the nine months ended October 27, 2012, primarily due to an increase in capital expenditures related to payments in the second quarter of 2013 for our Manhattan store and a new fulfillment center.

Free Cash Flow is not a measure of financial performance under GAAP and should be considered in addition to, and not as a substitute for, operating cash flows or other financial measures prepared in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to Free Cash Flow is net cash provided by operating activities. The following is a reconciliation of net cash provided by operating activities to Free Cash Flow:

|  | ine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | November 2, 2013 |  | October 27, 2012 |  |
| Net cash provided by operating activities | \$ | 718 | \$ | 507 |
| Less: capital expenditures |  | (621) |  | (369) |
| Less: cash dividends paid |  | (176) |  | (166) |
| Less: change in credit card receivables originated at third parties |  | (1) |  | (10) |
| Add: change in cash book overdrafts |  | 29 |  | 36 |
| Free Cash Flow | \$ | (51) | \$ | (2) |
|  |  |  |  |  |
| Net cash used in investing activities | \$ | (631) | \$ | (186) |
| Net cash used in financing activities | \$ | (425) | \$ | $(1,040)$ |

