# UNITED STATES <br> SECURITIES AND EXCHANGE COMMISSION 

WASHINGTON, D.C. 20549

FORM 8-K
CURRENT REPORT
PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
DATE OF REPORT (DATE OF EARLIEST EVENT REPORTED) May 14, 2013

# NORDSTROM, INC. <br> (EXACT NAME OF REGISTRANT AS SPECIFIED IN ITS CHARTER) 

WASHINGTON<br>(STATE OR OTHER JURISDICTION OF INCORPORATION)<br>001-15059<br>(COMMISSION FILE NUMBER)<br>91-0515058 (I.R.S. EMPLOYER IDENTIFICATION NO.)<br>\section*{1617 SIXTH AVENUE, SEATTLE, WASHINGTON}<br>98101<br>(ADDRESS OF PRINCIPAL EXECUTIVE OFFICES)<br>(ZIP CODE)<br>REGISTRANT'S TELEPHONE NUMBER, INCLUDING AREA CODE (206) 628-2111<br>INAPPLICABLE<br>(FORMER NAME OR FORMER ADDRESS IF CHANGED SINCE LAST REPORT)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

## ITEM 2.02 Results of Operations and Financial Condition

On May 16, 2013, Nordstrom, Inc. issued an earnings release announcing its results of operations for the quarter ended May 4, 2013, its financial position as of May 4, 2013, and its cash flows for the quarter ended May 4, 2013. A copy of this earnings release is attached as Exhibit 99.1.

ITEM 5.07 Submission of Matters to a Vote of Security Holders.
At the Annual Meeting of Shareholders of Nordstrom, Inc. (the "Company") held on May 14, 2013, the shareholders voted on the election of each of the Company's eleven nominees for directors for the term of one year, the ratification of the appointment of Deloitte \& Touche LLP as the Company's independent registered public accounting firm, an advisory vote to approve executive compensation and the approval of an amendment to the Nordstrom, Inc. 2010 Equity Incentive Plan.

The results of the voting were as follows:

|  | For | Against | Abstentions | $\begin{gathered} \text { Broker Non- } \\ \text { Votes } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| Election of Directors |  |  |  |  |
| Phyllis J. Campbell | 162,670,011 | 232,382 | 173,032 | 16,286,745 |
| Michelle M. Ebanks | 162,676,215 | 231,568 | 167,642 | 16,286,745 |
| Enrique Hernandez, Jr. | 158,415,576 | 4,104,287 | 555,562 | 16,286,745 |
| Robert G. Miller | 162,665,187 | 231,910 | 178,328 | 16,286,745 |
| Blake W. Nordstrom | 161,969,516 | 969,603 | 136,306 | 16,286,745 |
| Erik B. Nordstrom | 161,934,316 | 1,002,656 | 138,453 | 16,286,745 |
| Peter E. Nordstrom | 161,930,827 | 1,007,873 | 136,725 | 16,286,745 |
| Philip G. Satre | 160,340,418 | 2,555,746 | 179,261 | 16,286,745 |
| B. Kevin Turner | 160,666,991 | 2,231,484 | 176,950 | 16,286,745 |
| Robert D. Walter | 160,587,994 | 2,306,157 | 181,274 | 16,286,745 |
| Alison A. Winter | 161,785,410 | 1,125,208 | 164,807 | 16,286,745 |
| Ratification of the Appointment of Independent Registered Public Accounting Firm | 177,646,111 | 1,521,766 | 194,293 | n/a |
| Advisory Vote to Approve Executive Compensation | 158,017,588 | 4,677,383 | 380,454 | 16,286,745 |
| Approval of an Amendment to the Nordstrom, Inc. 2010 Equity Incentive Plan | 150,093,057 | 12,529,944 | 452,424 | 16,286,745 |

## ITEM 7.01 Regulation FD Disclosure

On May 16, 2013, Nordstrom, Inc. issued an earnings release announcing its results of operations for the quarter ended May 4, 2013, its financial position as of May 4, 2013, and its cash flows for the quarter ended May 4, 2013. A copy of this earnings release is attached as Exhibit 99.1.

Beginning in the first quarter of 2013, we reclassified amounts in our financial statements to reflect our current view of business performance. Historical results were also reclassified to match the current period presentation. These reclassifications did not impact net earnings, earnings per share, financial position or cash flows. Our reclassified fiscal year 2012 Statement of Earnings and segment data are furnished herewith as Exhibit 99.2 and are incorporated herein by reference.

The information furnished in this Item 7.01 shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that section, nor shall such information be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, regardless of any general incorporation language in such filing, except as shall be expressly set forth by a specific reference in such filing.

## ITEM 8.01 Other Events

On May 14, 2013, Nordstrom, Inc. issued a press release announcing that its Board of Directors has approved a quarterly dividend. A copy of the press release is attached hereto as Exhibit 99.3 and is incorporated herein by reference.

ITEM 9.01 Financial Statements and Exhibits
99.1 Nordstrom earnings release dated May 16, 2013 relating to the Company's results of operations for the quarter ended May 4, 2013, its financial position as of May 4, 2013, and its cash flows for the quarter ended May 4, 2013.
99.2 Historical Statement of Earnings and segment data for fiscal year 2012 reclassified for consistency with our current view of business performance.
99.3 Press release of Nordstrom, Inc., dated May 14, 2013.

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

NORDSTROM, INC.
By: /s/ Robert B. Sari
Robert B. Sari
Executive Vice President,
General Counsel and Corporate Secretary
99.1 Nordstrom earnings release dated May 16, 2013 relating to the Company's results of operations for the quarter ended May 4, 2013, its financial position as of May 4, 2013, and its cash flows for the quarter ended May 4, 2013.
99.2 Historical Statement of Earnings and segment data for fiscal year 2012 reclassified for consistency with our current view of business performance.

May 16, 2013 at 1:05 p.m. PT

## INVESTOR CONTACT: Rob Campbell

Nordstrom, Inc.
(206) 233-6550

MEDIA CONTACT: Colin Johnson Nordstrom, Inc.
(206) 303-3036

## Nordstrom Reports First Quarter 2013 Earnings; <br> Affirms Full-Year EPS Guidance

SEATTLE, Wash. (May 16, 2013) - Nordstrom, Inc. (NYSE: JWN) today reported earnings per diluted share of $\$ 0.73$ for the first quarter ended May 4 , 2013, representing a 4.3 percent increase from $\$ 0.70$ for the same quarter last year. Net earnings were $\$ 145$ million compared with $\$ 149$ million for the same quarter last year.

Total Company net sales of $\$ 2.7$ billion for the first quarter increased 4.8 percent compared with net sales of $\$ 2.5$ billion during the same period in fiscal 2012. Total Company same-store sales increased 2.7 percent compared with the same period in fiscal 2012, on top of last year's same-store sales increase of 8.5 percent.

First quarter performance was consistent with the lower end of the Company's expectations as lower than planned sales volume was mitigated by the Company's management of inventory and expenses. While in the first two months of the quarter the Company experienced particularly soft sales trends in seasonal merchandise and geographically in the Northeast, Mid-Atlantic and Midwest regions, overall sales trends showed improvement in April.

The Company continues to expect annual earnings per diluted share consistent with the previous outlook of $\$ 3.65$ to $\$ 3.80$. This reflects full-year samestore sales increases of 3 to 5 percent and incorporates the performance of the first quarter. It also includes the impact of share repurchases in the first quarter, which is expected to increase earnings per diluted share by approximately $\$ 0.05$.

## First Quarter Summary

- Nordstrom same-store sales, which consist of the full-line and Direct businesses, increased 3.1 percent. Top-performing merchandise categories included Cosmetics, Women's Apparel and Handbags. Women's Apparel outpaced the multi-channel average for the third consecutive quarter.
- Full-line same-store sales were flat compared with last year's same-store sales increase of 5.6 percent. The Northern California and Southwest regions were the top-performing geographic areas relative to the first quarter of 2012.
- Direct continued to generate strong sales growth with an increase of 25 percent in the first quarter on top of last year's increase of 44 percent.
- Nordstrom Rack net sales increased $\$ 58$ million, or 10 percent, compared with the same period in fiscal 2012, reflecting 16 new store openings since the first quarter of fiscal 2012. Same-store sales increased 0.8 percent for the Rack on top of last year's same-store sales increase of 6.8 percent.
- Gross profit, as a percentage of net sales, decreased 50 basis points compared with the same period in fiscal 2012. The decrease reflected higher occupancy costs related to the accelerated Rack store expansion, combined with lower than planned sales volume. The decrease was also due to higher expenses associated with the growth in the Fashion Rewards program.
- Ending inventory per square foot increased 5.9 percent compared with the same period in fiscal 2012. This outpaced sales per square foot growth of 2.3 percent for the quarter and was attributable to the planned investment in pack and hold inventory at Nordstrom Rack.
- Selling, general and administrative expenses, as a percentage of net sales, increased 14 basis points compared with the same period in fiscal 2012. The increase included incremental costs related to the planned entry into Canada and accelerated Rack store expansion, coupled with a $\$ 10$ million reduction in the reserve for bad debt taken in the first quarter of 2012. The Company continued to invest in technology and e-commerce to support its accelerated online growth.
- Earnings before interest and taxes of $\$ 275$ million decreased 1.8 percent compared to $\$ 280$ million for the same quarter last year.
- During the quarter, the Company repurchased 3.0 million shares for $\$ 166$ million. A total of $\$ 1.0$ billion remains under existing share repurchase board authorizations. The actual number and timing of future share repurchases, if any, will be subject to market and economic conditions and applicable Securities and Exchange Commission rules.
- Return on invested capital (ROIC) for the 12 months ended May 4, 2013 of 14.0 percent increased from 13.1 percent in the prior 12-month period. A reconciliation of this non-GAAP financial measure to the closest GAAP measure is included below.


## FINANCIAL STATEMENT RECLASSIFICATIONS

Beginning in the first quarter of 2013, Nordstrom reclassified amounts in its financial statements to reflect the way the Company views and measures its business. As the Company continues to execute its long-term growth strategy and make investments across operating segments, aligning expenses with the associated benefits enhances the ability to evaluate segment performance. These reclassifications did not impact net earnings, earnings per share, financial position or cash flows.

The Company reclassified Fashion Rewards expenses and technology expenses between our Retail Business and Credit segment. In addition, the Company previously presented bad debt expense associated with finance charges and fees as part of selling, general and administrative expenses. The Company now presents this as a reduction of credit card revenue. For additional detail, see the Form 8-K filed on May 16, 2013 and the Investor Relations section of the Company's corporate website at http://investor.nordstrom.com.

## EXPANSION UPDATE

Nordstrom opened the following stores in the first quarter of 2013:

| Location | Store Name | Square <br> Footage <br> (000's) | Timing |
| :--- | :--- | :--- | :--- |
| Nordstrom Rack |  |  |  |
| Boston, Massachusetts | The Newbry | 39 | March 14 |
| Upland, California | Colonies Crossroads | 35 | March 14 |
| Ann Arbor, Michigan | Arborland Center | 30 | April 18 |
| Lake Orion, Michigan | Baldwin Commons | 35 | April 18 |
| Washington, D.C. | L Street | 34 | April 18 |

Additionally, today the Company opened Rack stores in Alabama, Maine and Maryland.

## FISCAL YEAR 2013 OUTLOOK

The Company's earnings per diluted share expectations for fiscal 2013 are unchanged. The Company's expectations for fiscal 2013, shown in comparison to the reclassified 53-week fiscal 2012 where applicable, are as follows:

|  | Prior Outlook | Current Outlook |
| :---: | :---: | :---: |
| Total sales | 4.5 to 6.5 percent increase | 4 to 6 percent increase |
| Same-store sales | 3.5 to 5.5 percent increase | 3 to 5 percent increase |
| Credit card revenues ${ }^{1}$ | \$0 to \$5 million increase | \$0 to \$5 million increase |
| Gross profit (\%) | 10 to 30 basis point decrease | 10 to 30 basis point decrease |
| Selling, general and administrative expenses (\%) ${ }^{1}$ | 0 to 10 basis point decrease | 0 to 10 basis point decrease |
| Interest expense, net | \$5 million decrease | \$5 million decrease |
| Effective tax rate | 39.0 percent | 39.0 percent |
| Earnings per diluted share, excluding the impact of any future share repurchases | \$3.65 to \$3.80 | \$3.65 to \$3.80 |
| Diluted shares outstanding | Approximately 203 million | Approximately 200 million |

${ }^{1}$ Impacted by financial statement reclassifications as described above. These reclassifications did not result in a change to the current outlook relative to the prior outlook.

The $53^{\text {rd }}$ week in fiscal 2012 creates a timing shift in the 4-5-4 calendar for fiscal 2013 that is expected to impact comparisons of performance to the prior year. Same-store sales are compared with the first 52 weeks of 2012. In 2013, the Anniversary Sale, which is the Company’s largest sale event of the year, will occur in the second quarter, while in fiscal 2012 it overlapped the second and third quarters.

The Company is providing the following view of quarterly trends, relative to annual fiscal 2013 expectations:

|  | Guidance Range |  |
| :--- | :---: | :---: |
|  | Annual Fiscal | Second Quarter |
| 2013 Guidance | Second Half |  |
| Same-store sales | 3 to 5 percent increase | Above |
| Earnings per diluted share | 3 to 7 percent increase | Below |

## CONFERENCE CALL INFORMATION

The Company's senior management will host a conference call to discuss first quarter 2013 results and 2013 outlook at 4:45 p.m. Eastern Daylight Time today. To listen to the live call online and view the speakers' slides and Performance Summary document, visit the Investor Relations section of the Company's corporate website at http://investor.nordstrom.com. An archived webcast with the speakers' slides and Performance Summary document will be available in the Earnings section for one year. Interested parties may also dial 415-228-4850 (passcode: NORD). A telephone replay will be available beginning approximately one hour after the conclusion of the call by dialing 203-369-0544 (a passcode is not required) until the close of business on May 23, 2013.

## About NORDSTROM

Nordstrom, Inc. is one of the nation's leading fashion specialty retailers. Founded in 1901 as a shoe store in Seattle, today Nordstrom operates 248 stores in 33 states, including 117 full-line stores, 127 Nordstrom Racks, two Jeffrey boutiques, one treasure\&bond store and one clearance store. Nordstrom also serves customers through Nordstrom.com and through its catalogs. Additionally, the Company operates in the online private sale marketplace through its subsidiary HauteLook. Nordstrom, Inc.'s common stock is publicly traded on the NYSE under the symbol JWN.

Certain statements in this news release contain or may suggest "forward-looking" information (as defined in the Private Securities Litigation Reform Act of 1995) that involve risks and uncertainties, including, but not limited to, anticipated financial outlook for the fiscal year ending February 1, 2014, anticipated annual same-store sales rate, anticipated Return on Invested Capital, anticipated store openings and trends in our operations. Such statements are based upon the current beliefs and expectations of the company's management and are subject to significant risks and uncertainties. Actual future results may differ materially from historical results or current expectations depending upon factors including, but not limited to: successful execution of our growth strategy, including expansion into new markets, technological investments and acquisitions, our ability to realize the anticipated benefits from such growth initiatives, and the timely completion of construction associated with newly planned stores, relocations and
remodels, all of which may be impacted by the financial health of third parties; our ability to manage the transformation of our business/financial model as we increase our investments in growth opportunities, including our online business and our ability to manage related organizational changes; our ability to maintain relationships with our employees and to effectively attract, develop and retain our future leaders; effective inventory management, disruptions in our supply chain and our ability to control costs; the impact of any systems failures, cybersecurity and/or security breaches, including any security breach that results in the theft, transfer or unauthorized disclosure of customer, employee or company information or our compliance with information security and privacy laws and regulations in the event of such an incident; successful execution of our information technology strategy; efficient and proper allocation of our capital resources; our ability to safeguard our reputation and maintain our vendor relationships; the impact of economic and market conditions and the resultant impact on consumer spending patterns; our ability to respond to the business environment, fashion trends and consumer preferences, including changing expectations of service and experience in stores and online; the effectiveness of planned advertising, marketing and promotional campaigns in the highly competitive retail industry; weather conditions, natural disasters, health hazards, national security or other market disruptions, or the prospects of these events and the impact on consumer spending patterns; our compliance with applicable banking related laws and regulations impacting our ability to extend credit to our customers, employment laws and regulations, certain international laws and regulations, other laws and regulations applicable to us, including the outcome of claims and litigation and resolution of tax matters, and ethical standards; impact of the current regulatory environment and financial system and health care reforms; compliance with debt covenants, availability and cost of credit, changes in interest rates, and trends in personal bankruptcies and bad debt write-offs; and the timing and amounts of share repurchases by the company, if any, or any share issuances by the company, including issuances associated with option exercises or other matters. Our SEC reports, including our Form 10-K for the fiscal year ended February 2, 2013, contain other information on these and other factors that could affect our financial results and cause actual results to differ materially from any forward-looking information we may provide. The company undertakes no obligation to update or revise any forward-looking statements to reflect subsequent events, new information or future circumstances.

## NORDSTROM, INC.

## CONSOLIDATED STATEMENTS OF EARNINGS

(unaudited; amounts in millions, except per share amounts)

|  | Quarter Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 5/4/13 |  | 4/28/12 |  |
| Net sales | \$ | 2,657 | \$ | 2,535 |
| Credit card revenues |  | 92 |  | 90 |
| Total revenues |  | 2,749 |  | 2,625 |
| Cost of sales and related buying and occupancy costs |  | $(1,673)$ |  | $(1,584)$ |
| Selling, general and administrative expenses |  | (801) |  | (761) |
| Earnings before interest and income taxes |  | 275 |  | 280 |
| Interest expense, net |  | (39) |  | (40) |
| Earnings before income taxes |  | 236 |  | 240 |
| Income tax expense |  | (91) |  | (91) |
| Net earnings | \$ | 145 | \$ | 149 |
|  |  |  |  |  |
| Earnings per share: |  |  |  |  |
| Basic | \$ | 0.74 | \$ | 0.72 |
| Diluted | \$ | 0.73 | \$ | 0.70 |
| Weighted-average shares outstanding: |  |  |  |  |
| Basic |  | 195.6 |  | 207.3 |
| Diluted |  | 199.0 |  | 211.4 |

## NORDSTROM, INC.

## CONSOLIDATED BALANCE SHEETS

(unaudited; amounts in millions)

|  | 5/4/13 |  | 2/2/13 |  | 4/28/12 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |  |  |
| Current assets: |  |  |  |  |  |  |
| Cash and cash equivalents | \$ | 1,190 | \$ | 1,285 | \$ | 1,647 |
| Accounts receivable, net |  | 2,087 |  | 2,129 |  | 2,008 |
| Merchandise inventories |  | 1,485 |  | 1,360 |  | 1,372 |
| Current deferred tax assets, net |  | 226 |  | 227 |  | 215 |
| Prepaid expenses and other |  | 84 |  | 80 |  | 79 |
| Total current assets |  | 5,072 |  | 5,081 |  | 5,321 |
| Land, buildings and equipment (net of accumulated depreciation of $\$ 4,164, \$ 4,064$ and $\$ 3,865$ ) |  |  |  |  |  |  |
| Goodwill |  | 175 |  | 175 |  | 175 |
| Other assets |  | 264 |  | 254 |  | 290 |
| Total assets | \$ | 8,135 | \$ | 8,089 | \$ | 8,258 |
|  |  |  |  |  |  |  |
| Liabilities and Shareholders' Equity |  |  |  |  |  |  |
| Current liabilities: |  |  |  |  |  |  |
| Accounts payable | \$ | 1,206 | \$ | 1,011 | \$ | 1,176 |
| Accrued salaries, wages and related benefits |  | 230 |  | 404 |  | 232 |
| Other current liabilities |  | 856 |  | 804 |  | 793 |
| Current portion of long-term debt |  | 7 |  | 7 |  | 6 |
| Total current liabilities |  | 2,299 |  | 2,226 |  | 2,207 |
| Long-term debt, net |  | 3,119 |  | 3,124 |  | 3,137 |
| Deferred property incentives, net |  | 482 |  | 485 |  | 503 |
| Other liabilities |  | 347 |  | 341 |  | 328 |
| Commitments and contingencies |  |  |  |  |  |  |
| Shareholders' equity: |  |  |  |  |  |  |
| Common stock, no par value: 1,000 shares authorized; 195.0, 197.0 and 208.6 shares issued and outstanding |  | 1,698 |  | 1,645 |  | 1,557 |
| Retained earnings |  | 235 |  | 315 |  | 570 |
| Accumulated other comprehensive loss |  | (45) |  | (47) |  | (44) |
| Total shareholders' equity |  | 1,888 |  | 1,913 |  | 2,083 |
| Total liabilities and shareholders' equity |  | 8,135 | \$ | 8,089 | \$ | 8,258 |

## NORDSTROM, INC.

## CONSOLIDATED STATEMENTS OF CASH FLOWS

(unaudited; amounts in millions)

|  | Quarter Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 5/4/13 |  | 4/28/12 |  |
| Operating Activities |  |  |  |  |
| Net earnings | \$ | 145 | \$ | 149 |
| Adjustments to reconcile net earnings to net cash provided by operating activities: |  |  |  |  |
| Depreciation and amortization expenses |  | 109 |  | 101 |
| Amortization of deferred property incentives and other, net |  | (16) |  | (18) |
| Deferred income taxes, net |  | (11) |  | - |
| Stock-based compensation expense |  | 17 |  | 13 |
| Tax benefit from stock-based compensation |  | 6 |  | 13 |
| Excess tax benefit from stock-based compensation |  | (7) |  | (14) |
| Provision for bad debt expense |  | 14 |  | 9 |
| Change in operating assets and liabilities: |  |  |  |  |
| Accounts receivable |  | 8 |  | (2) |
| Merchandise inventories |  | (143) |  | (204) |
| Prepaid expenses and other assets |  | (5) |  | 2 |
| Accounts payable |  | 141 |  | 203 |
| Accrued salaries, wages and related benefits |  | (174) |  | (156) |
| Other current liabilities |  | 54 |  | 33 |
| Deferred property incentives |  | 16 |  | 21 |
| Other liabilities |  | 7 |  | 9 |
| Net cash provided by operating activities |  | 161 |  | 159 |
|  |  |  |  |  |
| Investing Activities |  |  |  |  |
| Capital expenditures |  | (149) |  | (98) |
| Change in restricted cash |  | - |  | 200 |
| Change in credit card receivables originated at third parties |  | 20 |  | 17 |
| Other, net |  | (2) |  | - |
| Net cash (used in) provided by investing activities |  | (131) |  | 119 |
|  |  |  |  |  |
| Financing Activities |  |  |  |  |
| Principal payments on long-term borrowings |  | (2) |  | (502) |
| Increase in cash book overdrafts |  | 75 |  | 48 |
| Cash dividends paid |  | (59) |  | (56) |
| Payments for repurchase of common stock |  | (174) |  | (57) |
| Proceeds from issuances under stock compensation plans |  | 31 |  | 47 |
| Excess tax benefit from stock-based compensation |  | 7 |  | 14 |
| Other, net |  | (3) |  | (2) |
| Net cash used in financing activities |  | (125) |  | (508) |
| Net decrease in cash and cash equivalents |  | (95) |  | (230) |
| Cash and cash equivalents at beginning of period |  | 1,285 |  | 1,877 |
| Cash and cash equivalents at end of period |  | 1,190 | \$ | 1,647 |

## NORDSTROM, INC.

## STATEMENTS OF EARNINGS BY BUSINESS

(unaudited; dollar and share amounts in millions)

## Retail Business

Our Retail business includes our Nordstrom branded full-line stores and website, our Nordstrom Rack stores, and our other retail channels including HauteLook, our Jeffrey stores and our treasure\&bond store. It also includes unallocated corporate center expenses. The following table summarizes the results of our Retail business for the quarter ended May 4, 2013 compared with the quarter ended April 28, 2012:

|  | Quarter <br> Ended <br> 5/4/13 |  | \% of sales ${ }^{1}$ | $\begin{gathered} \text { Quarter } \\ \text { Ended } \\ \text { 4/28/12 } \end{gathered}$ |  | \% of sales ${ }^{1}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | \$ | 2,657 | 100.0\% |  | 2,535 | 100.0\% |
| Cost of sales and related buying and occupancy costs |  | $(1,672)$ | (62.9\%) |  | $(1,583)$ | (62.4\%) |
| Gross profit |  | 985 | 37.1\% |  | 952 | 37.6\% |
| Selling, general and administrative expenses |  | (754) | (28.4\%) |  | (719) | (28.4\%) |
| Earnings before interest and income taxes |  | 231 | 8.7\% |  | 233 | 9.2\% |
| Interest expense, net |  | (33) | (1.2\%) |  | (34) | (1.3\%) |
| Earnings before income taxes | \$ | 198 | 7.5\% | \$ | 199 | 7.8\% |

${ }^{1}$ Subtotals and totals may not foot due to rounding.

## NORDSTROM, INC.

## STATEMENTS OF EARNINGS BY BUSINESS

(unaudited; dollar and share amounts in millions)

## Credit

Our Credit business earns finance charges, interchange fees, late fees and other revenue through operation of the Nordstrom private label and Nordstrom VISA credit cards. The following tables summarize the results of our Credit business for the quarter ended May 4, 2013 compared with the quarter ended April 28, 2012:

|  | Quarter Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 5/4/13 |  | 4/28/12 |  |
| Credit card revenues |  |  | \$ | 90 |
| Occupancy, selling, general and administrative expenses |  | (48) |  | (43) |
| Earnings before interest and income taxes |  | 44 |  | 47 |
| Interest expense |  | (6) |  | (6) |
| Earnings before income taxes |  | 38 |  | 41 |


|  | Quarter Ended |  |
| :---: | :---: | :---: |
|  | 5/4/13 | 4/28/12 |
| Allowance at beginning of period | \$ 85 | \$ 115 |
| Bad debt provision | 14 | 9 |
| Write-offs | (21) | (26) |
| Recoveries | 7 | 7 |
| Allowance at end of period | \$ 85 | \$ 105 |
| Annualized net write-offs as a percentage of average credit card receivables | 2.8\% | 4.0\% |
| Annualized net write-offs (including finance charges and fees) as a percentage of average credit card receivables | 3.3\% | 4.7\% |
|  | 5/4/13 | 4/28/12 |
| 30+ days delinquent as a percentage of ending credit card receivables | 1.7\% | 2.3\% |
| Allowance as a percentage of ending credit card receivables | 4.1\% | 5.2\% |

## NORDSTROM, INC.

## RETURN ON INVESTED CAPITAL (NON-GAAP FINANCIAL MEASURE)

(unaudited; dollar and share amounts in millions)
We believe ROIC is a useful financial measure for investors in evaluating the efficiency and effectiveness of our use of capital and believe ROIC is an important component of shareholders' return over the long term. In addition, we incorporate ROIC in our executive incentive measures. For the 12 fiscal months ended May 4, 2013, ROIC increased to $14.0 \%$ compared with $13.1 \%$ for the 12 fiscal months ended April 28, 2012.

ROIC is not a measure of financial performance under generally accepted accounting principles ("GAAP") and should be considered in addition to, and not as a substitute for, return on assets, net earnings, total assets or other financial measures prepared in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to ROIC is return on assets. The following is a reconciliation of ROIC to return on assets:

|  | 12 fiscal months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 5/4/13 |  | 4/28/12 |  |
| Net earnings | \$ | 732 | \$ | 687 |
| Add: income tax expense |  | 450 |  | 431 |
| Add: interest expense |  | 160 |  | 141 |
| Earnings before interest and income tax expense |  | 1,342 |  | 1,259 |
| Add: rent expense |  | 111 |  | 83 |
| Less: estimated depreciation on capitalized operating leases ${ }^{1}$ |  | (59) |  | (44) |
| Net operating profit |  | 1,394 |  | 1,298 |
| Estimated income tax expense ${ }^{2}$ |  | (531) |  | (500) |
| Net operating profit after tax | \$ | 863 | \$ | 798 |
| Average total assets ${ }^{3}$ | \$ | 8,175 | \$ | 8,119 |
| Less: average non-interest-bearing current liabilities ${ }^{4}$ |  | $(2,303)$ |  | $(2,104)$ |
| Less: average deferred property incentives ${ }^{3}$ |  | (491) |  | (506) |
| Add: average estimated asset base of capitalized operating leases ${ }^{5}$ |  | 777 |  | 589 |
| Average invested capital | \$ | 6,158 | \$ | 6,098 |
| Return on assets |  | 8.9\% |  | 8.5\% |
| ROIC |  | 14.0\% |  | 13.1\% |

${ }^{1}$ Capitalized operating leases is our best estimate of the asset base we would record for our leases that are classified as operating if they had met the criteria for a capital lease, or we had purchased the property. Asset base is calculated as described in footnote 5 below.
${ }^{2}$ Based upon our effective tax rate multiplied by the net operating profit for the 12 fiscal months ended May 4, 2013 and April 28, 2012.
${ }^{3}$ Based upon the trailing 12-month average.
${ }^{4}$ Based upon the trailing 12-month average for accounts payable, accrued salaries, wages and related benefits, and other current liabilities.
${ }^{5}$ Based upon the trailing 12-month average of the monthly asset base, which is calculated as the trailing 12-months rent expense multiplied by eight. The multiple of eight times rent expense is a commonly used method of estimating the asset base we would record for our capitalized operating leases described in footnote 1.

# NORDSTROM, INC. <br> ADJUSTED DEBT TO EBITDAR (NON-GAAP FINANCIAL MEASURE) 

(unaudited; amounts in millions)
Adjusted Debt to EBITDAR is one of our key financial metrics, and we believe that our debt levels are best analyzed using this measure. Our goal is to manage debt levels to maintain our current investment-grade credit rating and operate with an efficient capital structure. In evaluating our debt levels, this measure provides a reflection of our credit worthiness that could impact our credit rating and cost of capital. We also have a debt covenant that requires an adjusted debt to EBITDAR leverage ratio of less than four times. As of May 4, 2013 and April 28, 2012, our Adjusted Debt to EBITDAR was 2.1.

Adjusted Debt to EBITDAR is not a measure of financial performance under GAAP and should be considered in addition to, and not as a substitute for, debt to net earnings, net earnings, debt or other financial measures prepared in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to Adjusted Debt to EBITDAR is debt to net earnings. The following is a reconciliation of our Adjusted Debt to EBITDAR to debt to net earnings:

|  | $2013{ }^{1}$ | $2012{ }^{1}$ |
| :---: | :---: | :---: |
| Debt | \$ 3,126 | \$ 3,143 |
| Add: estimated capitalized operating lease liability ${ }^{2}$ | 890 | 667 |
| Less: fair value hedge adjustment included in long-term debt | (57) | (69) |
| Adjusted Debt | \$ 3,959 | \$ 3,741 |
| Net earnings | 732 | 687 |
| Add: income tax expense | 450 | 431 |
| Add: interest expense, net | 158 | 139 |
| Earnings before interest and income taxes | 1,340 | 1,257 |
| Add: depreciation and amortization expenses | 438 | 386 |
| Add: rent expense | 111 | 83 |
| Add: non-cash acquisition-related charges | 9 | 22 |
| EBITDAR | \$ 1,898 | \$ 1,748 |
| Debt to Net Earnings | 4.3 | 4.6 |
| Adjusted Debt to EBITDAR | 2.1 | 2.1 |

${ }^{1}$ The components of Adjusted Debt are as of May 4, 2013 and April 28, 2012, while the components of EBITDAR are for the 12 months ended May 4, 2013 and April 28, 2012.
${ }^{2}$ Based upon the estimated lease liability as of the end of the period, calculated as the trailing 12 -months rent expense multiplied by eight. The multiple of eight times rent expense is a commonly used method of estimating the debt we would record for our leases that are classified as operating if they had met the criteria for a capital lease, or we had purchased the property.

# NORDSTROM, INC. <br> FREE CASH FLOW (NON-GAAP FINANCIAL MEASURE) 

(unaudited; amounts in millions)
Free Cash Flow is one of our key liquidity measures, and in conjunction with GAAP measures, provides investors with a meaningful analysis of our ability to generate cash from our business. For the quarter ended May 4, 2013, Free Cash Flow decreased to $\$ 48$ compared with $\$ 70$ for the quarter ended April 28, 2012.

Free Cash Flow is not a measure of financial performance under GAAP and should be considered in addition to, and not as a substitute for, operating cash flows or other financial measures prepared in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to Free Cash Flow is net cash provided by operating activities. The following is a reconciliation of Free Cash Flow to net cash provided by operating activities:

|  | Quarter Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 5/4/13 |  | 4/28/12 |  |
| Net cash provided by operating activities | , |  | \$ | 159 |
| Less: capital expenditures |  | (149) |  | (98) |
| Less: cash dividends paid |  | (59) |  | (56) |
| Add: change in credit card receivables originated at third parties |  | 20 |  | 17 |
| Add: change in cash book overdrafts |  | 75 |  | 48 |
| Free Cash Flow | \$ | 48 | \$ | 70 |
| Net cash (used in) provided by investing activities | \$ | (131) | \$ | 119 |
| Net cash used in financing activities | \$ | (125) | \$ | (508) |

Beginning in the first quarter of 2013, we reclassified amounts in our financial statements to reflect the way we view and measure our business. As we continue to execute our long-term growth strategy and make investments across operating segments, aligning expenses with the associated benefits enhances the ability to evaluate segment performance. Historical results were also reclassified to match the current period presentation. These reclassifications did not impact net earnings, earnings per share, financial position or cash flows.

We now allocate Fashion Rewards expenses to the Retail segment, including the face value of Nordstrom Notes. We previously recorded all of our Fashion Rewards expenses in our Credit segment. Consistent with our previous segment reporting, our Retail segment net sales include sales from the redemption of Nordstrom Notes. In order to present the consolidated financial results in accordance with generally accepted accounting principles, our Corporate/Other column includes the elimination of net sales when customers used Nordstrom Notes and also includes an adjustment to reduce the Nordstrom Notes expense to their estimated cost.

In addition, certain technology expenses we previously included in Corporate/Other are now allocated to the Retail and Credit segments.
In our Credit segment, we previously presented bad debt expense associated with finance charges and fees as part of selling, general and administrative expenses. We now present this as a reduction of credit card revenue. There was no impact to Credit earnings before income taxes for this reclassification.

Historical information for fiscal year 2012 reflecting the impact of the reclassifications and results of our segments is included below.

## Nordstrom, Inc.

## Consolidated Statement of Earnings - As Reclassified

Unaudited, in millions except per share amounts

| Fiscal year | $\mathbf{2 0 1 2}$ |
| :--- | ---: |
| Net sales | $\mathbf{\$ 1 1 , 7 6 2}$ |
| Credit card revenues | $\mathbf{3 7 2}$ |
| Total revenues | $\mathbf{1 2 , 1 3 4}$ |
| Cost of sales and related buying and occupancy costs | $\mathbf{( 7 , 4 3 2 )}$ |
| Selling, general and administrative expenses | $\mathbf{( 3 , 3 5 7 )}$ |
| Earnings before interest and income taxes | $\mathbf{1 , 3 4 5}$ |
| Interest expense, net | $\mathbf{( 1 6 0 )}$ |
| Earnings before income taxes | $\mathbf{1 , 1 8 5}$ |
| Income tax expense | $\mathbf{( 4 5 0 )}$ |
| Net earnings | $\$ 735$ |
|  |  |
| Earnings per share: |  |
| Basic | $\mathbf{D i l u t e d}$ |
| Weighted-average shares outstanding: | $\$ 3.62$ |
| $\quad$ Basic | $\mathbf{2 0 3 . 0}$ |
| Diluted | $\mathbf{2 0 6 . 7}$ |

## Segment Reporting - Reclassified

Unaudited, in millions

|  | Retail | Corporate/ Other | Total Retail Business | Credit | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Fiscal year 2012 |  |  |  |  |  |
| Net sales | \$11,949 | (\$187) | \$11,762 | - | \$11,762 |
| Credit card revenues | - | - | - | \$372 | 372 |
| Earnings (loss) before interest and income taxes | 1,409 | (246) | 1,163 | 182 | 1,345 |
| Interest expense, net | - | (134) | (134) | (26) | (160) |
| Earnings (loss) before income taxes | 1,409 | (380) | 1,029 | 156 | 1,185 |
| Capital expenditures | 371 | 140 | 511 | 2 | 513 |
| Depreciation and amortization | 357 | 70 | 427 | 2 | 429 |
| Goodwill | 175 | - | 175 | - | 175 |
| Assets ${ }^{2}$ | 3,922 | 1,966 | 5,888 | 2,201 | 8,089 |

${ }_{1}$ Total Retail Business is a subtotal of the Retail segment and Corporate/Other.
2 Assets in Corporate/Other include unallocated assets in corporate headquarters, consisting primarily of cash, land, buildings and equipment and deferred tax assets.

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| :--- | :--- |
|  |  |
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|  | Nordstrom, Inc. |
|  | $206-303-3036$ |

## Nordstrom Board of Directors Approves Quarterly Dividend

SEATTLE, Wash. - (May 14, 2013) - Nordstrom, Inc. (NYSE: JWN) announced today that its board of directors approved a quarterly dividend of 30 cents per share payable on June 17, 2013 to shareholders of record at the close of business on May 31, 2013.

## AbOUT NORDSTROM

Nordstrom, Inc. is one of the nation's leading fashion specialty retailers. Founded in 1901 as a shoe store in Seattle, today Nordstrom operates 245 stores in 31 states, including 117 full-line stores, 124 Nordstrom Racks, two Jeffrey boutiques, one treasure\&bond store and one clearance store. Nordstrom also serves customers through Nordstrom.com and through its catalogs. Additionally, the Company operates in the online private sale marketplace through its subsidiary HauteLook. Nordstrom, Inc.'s common stock is publicly traded on the NYSE under the symbol JWN.

