## NORDSTROM

## Nordstrom Announces Michelle Haggard as Vice President, Regional Manager For Canada Stores

January 9, 2017

Seattle (January 9, 2017) - Nordstrom, Inc. today announced that Michelle Haggard will take on the role of vice president, regional manager for Canada. Karen McKibbin, who previously served as president, Nordstrom Canada, has taken on a new leadership role in the company as president, Nordstrom Rack

"Over the past four years, Nordstrom was fortunate to successfully expand into Canada and open our doors to serve customers there," said Jamie Nordstrom, president of stores for Nordstrom. "Now, with a solid infrastructure in place, we can move to the next part of our strategy, which was to create a regional structure focused on operating our stores. We're excited that we have a seasoned store leader like Michelle Haggard who will lead our efforts."

The Canada region supported by Haggard and her team based in Toronto, will be comprised of Nordstrom full-line stores that have already opened in Vancouver, Ottawa, Calgary and Toronto (two), as well as a sixth store set to open in Toronto next year. Haggard will also manage opening and operating the company's five announced Nordstrom Rack locations.

Haggard is a seasoned Nordstrom leader who joined the company in 1991. She started as a salesperson in our store in Riverside, California, and then was promoted to department manager before taking on buying roles in the Womens and POV/Sportswear departments. Haggard managed four full-line stores around the country and was an assistant regional manager for the Northeast, helping lead the company's expansion in Boston. In 2010 she was promoted to Southeast Rack regional manager and in 2013 she was named full-line vice-president, Southeast regional manager.

Karen McKibbin previously lead the company's Canada expansion efforts since 2012.

"Karen was instrumental in building the foundation that allowed us to enter the Canadian market and we're so appreciative of her efforts," continued Nordstrom. "The entrepreneurial spirit, flexibility and creativity that she brought into that role will serve us well in our Rack business, and we know she's paved a great path for Michelle to take this area of our business forward."

## **About Nordstrom and Trunk Club**

Nordstrom, Inc. is a leading fashion specialty retailer based in the U.S. Founded in 1901 as a shoe store in Seattle, today Nordstrom operates 349 stores in 40 states, including 123 full-line stores in the United States, Canada and Puerto Rico; 215 Nordstrom Rack stores; two <u>Jeffrey</u> boutiques; and two clearance stores. Additionally, customers are served online through <u>Nordstrom.com</u>, <u>Nordstromrack.com</u> and <u>HauteLook</u>. The company owns Trunk Club, a personalized clothing service serving customers online at <u>TrunkClub.com</u> and its seven clubhouses. Nordstrom, Inc.'s common stock is publicly traded on the NYSE under the symbol JWN.

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